



## DVV Clarifications

### 5.1.4 The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

1. Implementation of guidelines of statutory/regulatory bodies
2. Organization wide awareness and undertakings on policies with zero tolerance
3. Mechanisms for submission of online/offline students' grievances
4. Timely redressal of the grievances through appropriate committees

HEI Input :

A. All of the above

DVV Clarifications	HEI Response
1. HEI is requested to kindly provide circular/web-link/ committee report justifying the objective of the metric. 2. Please note that statutory regulations/norms of UGC/SRA to be provided. 3. Please provide any other relevant data/ supporting documents in this metric, according to SOP, if available.	The links containing the support documents as sought by DVV w.r.t SRA guidelines, Composition, Notice, Report, minutes of meeting & online grievance mechanism as per SOP are given in the below table for kind approval considering all clarifications mentioned for this metric.

### List of Documents Uploaded

DVV Clarifications	Link for the supporting documents
1. Statutory regulations/norms of UGC/SRA to be provided as per SOP	<a href="#">View</a>
2. Circular/ Notice, committee annual report, Minutes of meeting & grievances details analysis for ant ragging, grievance , Internal complaint committee justifying the objective of the metric as per SOP	<a href="#">View</a>
3. The mechanism of redressal should be available as document in the HEI's Website as per SOP.	<a href="#">View</a>